



Patrick J. Brown

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Management Skills:

- Technical project leadership
- Situational Leadership II (SLII) training
- Interviewing
- Mentoring
- Inter-departmental partnership
- Strong technical and non-technical communication

Technical Skills/Tools:

- C#
- ASP.NET
- MS Visual Studio
- MS SQL Server
- Git, Github, Bitbucket
- Azure
- HTML
- CSS
- Javascript
- Java
- XebiaLabs Deploy/Release
- Jenkins

Education

Rochester Institute of Technology
B.S. Computer Science
Class of 2011

Professional Experience

Paychex – *Solution Lead (Software Engineer IV)*

June 2016 – Present

- Serve as the technical lead for Human Resources Online, a multi-purpose HR management application.
- Lead a team of 5 software and test engineers – delegating responsibilities, overseeing the team’s agile process, and assisting with release planning.
- Negotiate and coordinate closely with our partners in Product, Program, Legal, and UX to gather requirements, prioritize stories, and deliver features.
- Facilitate collaboration between the agile team and our partners within the organization, including database engineering, release management, ops, support, and other development teams.
- Foster professional development within the team, holding 1:1’s with team members to discuss performance expectations, review career goals, and assign appropriate stretch assignments to encourage growth.
- Cultivate the team’s culture by regularly organizing team gatherings, happy hours, and celebrations – even in a remote environment.
- Perform code reviews, oversee software deployments, and provide 3rd level support to our clients.

Mindex Technologies – *Contract Software Developer*

April 2013 – June 2016

- Served as a contracted software developer for both Xerox and Paychex. Was an integrated team member in their agile scrum teams.
- Specialized in tuning application and database performance to meet increasingly complex business needs.
- Consistently earned accolades from clients, boosting my employer’s reputation as a source of IT talent. Impressed Paychex enough to be converted to a full-time employee.

Parse3 – *Software Developer*

June 2011 – April 2013

- Designed custom web applications for clients. Types of projects varied by client, but included custom content management systems, workflow applications, and data feeds.
- Served as the lead of the company’s co-op / internship program. Represented the company at career fairs, conducted interviews, and trained and mentored students over the course of their internships.
- Held regular 1:1’s to discuss progress, and conducted quarterly performance reviews to submit to their university as part of their co-op experience.

Awards and Accolades

PD & IT Director’s Choice Award

Awarded by the Director of Product Development & Information Technology for proactively designing a utility to help the business meet a critical obligation to our clients. This saved hundreds of hours of manual labor, and maintained client confidence in Paychex during a hectic reporting season.

PD & IT Hackathon – Most Likely to Succeed

Awarded at the conclusion of a 72-hour Hackathon for providing a complete deliverable that would significantly reduce the effort required by our 1st and 2nd level support teams to perform research into client issues.